



DISTINGUISHED RESEARCH PAPER Award

**MUNEERA BANO, DIDAR ZOWGHI, ALESSIO FERRARI,
PAOLA SPOLETINI AND BEATRICE DONATI**

LEARNING FROM MISTAKES: AN EMPIRICAL STUDY OF
ELICITATION INTERVIEWS PERFORMED BY NOVICES

A handwritten signature in black ink, appearing to read 'Guenther Ruhe', written over a thin red horizontal line.

Guenther Ruhe
General Chair
University of Calgary

A handwritten signature in black ink, appearing to read 'Walid Maalej', written over a thin red horizontal line.

Walid Maalej
PC Co-Chair
University of Hamburg

A handwritten signature in black ink, appearing to read 'Daniel Amyot', written over a thin red horizontal line.

Daniel Amyot
PC Co-Chair
University of Ottawa